

## Watertown Police Department

Please check the appropriate box which best describes your interaction with the police department.

### **Section I - Reason for visit to the Police Station**

**- I came to the police station to:**

- 1) Report a motor vehicle violation
- 2) Report a motor vehicle accident
- 3) To report a crime
- 4) To ask for advice/directions
- 5) To inquire about a person in custody
- 6) Matter not mentioned above (please specify)

**- I was attended to by the dispatcher:**

- 1) Immediately
- 2) Promptly
- 3) With delay
- 4) With unacceptable delay

**- I found the dispatcher:**

- 1) Very helpful
- 2) Helpful
- 3) Not very helpful
- 4) Very unhelpful

**- I would describe the service I received as:**

- 1) Highly professional
- 2) Professional
- 3) Not very professional
- 4) Unprofessional

**- If you were told an officer would have to handle your complaint, please fill in the section below:**

**- I was attended to by a police officer:**

- 1) Immediately
- 2) Promptly
- 3) With delay
- 4) With unacceptable delay

**- I found the police officer:**

- 1) Very helpful
- 2) Helpful
- 3) Not very helpful
- 4) Very unhelpful

**- I would describe the service I received as:**

- 1) Highly professional
- 2) Professional
- 3) Not very professional
- 4) Unprofessional

## **Section II - Reason for Phone Call**

**- I called requesting police response to report a violation or a crime.**

Briefly explain:

**- Police response was:**

- 1) Very prompt
- 2) Acceptable
- 3) With delay
- 4) With unacceptable delay

**- I would describe the service I received as:**

- 1) Highly professional
- 2) Professional
- 3) Not very professional (please explain)

- 4) Very unprofessional (please explain)

**Section III - General interaction with the Police**

**- I interacted with the police:**

- 1) I was stopped while operating my motor vehicle
- 2) I witnessed a violation or a crime
- 3) I have reported a violation or a crime to a police officer
- 4) Other interaction (please explain)

**- I would describe the interaction as:**

- 1) Highly professional
- 2) Professional
- 3) Not very professional (please explain)

**- My impression of the police generally is:**

- 1) Very good
- 2) Good
- 3) Poor
- 4) Very poor

Please rate, by using a scale of 1 to 5, which you believe is the most important enforcement issue to you as a resident of Watertown. (1 being the most important and 5 being the least important)

- |                     |    |
|---------------------|----|
| Traffic enforcement | a) |
| Drug enforcement    | b) |
| Burglary            | c) |
| Robber/Theft        | d) |
| Vandalism           | e) |

**Section V - Demographics**

**- I would describe my ethnic origin as:**

- 1) White
- 2) African
- 3) Hispanic
- 4) Asian
- 5) Other
- 6) I do not wish to say

**- My age group is:**

- 1) Under 17
- 2) 17 to 24
- 3) 25 to 34
- 4) 35 to 44
- 5) 45 to 54
- 6) 55 plus

**- I am:**

- 1) Male
- 2) Female

Other Comments:

The citizens' survey allows the public to comment on their impression of any interaction with the police department.

Please know that your opinion matters, as it is your interests that we serve.